



Deopham and Hackford Parish Council <deophampc@gmail.com>

Partner and Community Focus News Update September 2020

1 message

Norfolk County Council <enews@norfolk.gov.uk>

29 September 2020 at 15:21

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**Norfolk** County Council

Partner and Community Focus news update

Welcome

Hello and welcome to the first edition of the Partner and Community Focus newsletter. Historically you would have received a bulletin from your local team and hopefully would have been made aware that we are moving to this new format. Each month we will bring you information about the Partner and Community Focus Teams, the work we are doing and any training opportunities. You'll find also find a link at the bottom with useful information on your District activities and groups that are happening locally.

We hope you'll find the newsletter supportive and informative and will help you support children and families in your area. Please do feedback any comments or suggestions about it - we'd love to hear from you!

About the team

The Partner and Community Focus (PCF) Service offers supports the Early Help offer in Norfolk. We provide information, advice, guidance and support to professionals within organisations such as education, health, third sector who work with children and families. To find out more about the team and how we can best support you [please visit our website](#).

Spotlight on: Head of Service Community and Partnerships Norwich, Broadland and South Norfolk

Amy Brooke (Norwich)



As Head of Communities and Partnerships for Norwich my main focus at the moment is to provide regular forums and an interface for professionals who are supporting vulnerable children, young people and families to come together to collectively plan service delivery and support the challenges we face in our services.

Now more than ever families need a co-ordinated approach to the support they receive. Particular focus is on supporting schools and settings in getting children back into a safe learning environment and supporting families who are experiencing financial difficulties both historically or as a direct result of a change in circumstance from COVID-19. We are meeting regularly to identify ways we can help each other and work better to alleviate the additional pressures families are experiencing at this time.

Letasha Reeve (Broadland and South Norfolk)



As the Head of Communities and Partnerships for Broadland and South Norfolk I am the strategic Children's Services lead. I work with key partners to further enhance and develop Broadland and South early help hub/community hub arrangements to improve outcomes for children and families.

I lead a multi-disciplinary team of Team Managers, a Senior Pathway Advisor, Partner Focus Officers, Pathway Advisors and Community Focus Officers to ensure early intervention and preventative services are provided to children, young people and their families which promote inclusion in the community.

One of the many things I am currently working on with our team, partners and families is to adapt the FSP paperwork, processes and more radically the name. We want to ensure the assessment and plans are completed on time, that they better reflect Signs Of Safety in practice, including Family Networking, and most importantly that they are family led.



Training

Our new Virtual Family Support Process training is now live

Family support process core virtual training

About the core training

Our training gives professionals the knowledge:

- To carry out the family support process assessment
- To carry out the family support delivery plan
- To lead, support and participate in family support meetings

Exercises and activities take place throughout the day to create confidence in the process. We use the Signs of Safety model and maintain a child focused approach in our work.

The training is suitable for staff who work with children and young people aged 0-18 years, or those who work with adults who have children. It is a multi-agency training course and is open to all agencies and services in Norfolk. It is a good opportunity to network and gain knowledge on services in Norfolk.

Course length and cost

The Family Support Process training usually takes place as a full day classroom session. However, due to COVID-19 restrictions the training will be moving to two virtual 3-hour sessions over two mornings. There is no cost for this training.

Course dates and locations

The sessions will take place on Microsoft Teams. While the training is facilitated virtually, you can access the training at any date on offer. However, the Locality Partner Focus Officers will be hosting the sessions for their own areas, if you would prefer to meet with your local Teams.

For further details on upcoming dates and how to book onto the course, please see the [training page on our website](#)



Donations to support families during the COVID-19 restrictions

The Partner and Community Focus teams from around the county called for donations of toys and educational resources to support hundreds of vulnerable families, to entertain and educate children over the summer. They asked local businesses if they could help support children with learning at home and helping them stay busy. The response was fantastic, with donations from over 15 businesses providing enough for hundreds of children and families. You can see the lovely materials in the photos. ExaClair Ltd, a stationary business in King's Lynn, gave a whopping £70,000 worth of items!

The donations were sorted and collated into activity packs suitable for particular age groups, under-fives, 6-11's and 12-18's. The packs included games, art resources, stationary and toys. The team worked with the museum service, adult learning and the library service to include practical items alongside resource ideas. Charities across Norfolk helped to distribute the packages to local families at Tier 2, including the Benjamin Foundation, Carers Matter, Homestart, Family Nurse Partnership, domestic abuse support services, foodbanks, educational establishments and many more. 1130 packs were distributed in total including 188 packs for 0-2 year olds, 239 for 3-5 year olds, 300 for 6-11 year olds and 403 for 12-18 year olds. This was a fabulous collaborative effort that would not have been possible without the support of our local communities.

Thank you to all those who have generously donated so far:

Morrisons
 Bookbugs and Dragon Tale
 McColls
 Coleman's Cash & Carry
 Jenny Patient
 V.Nameuse Restaurant, St Peter's Road, GY
 Norwich Steiner School
 Holt Book Store
 North Help Hub
 Lighthouse Charity, Sheringham
 Wrights Arts Suppliers
 Exaclair Limited
 Swaffham Lions
 Taverham Lions
 Long Stratton Lions
 Roys
 Graham Phelps Book
 Book Start
 Crane Sheds
 Lucy Jacklin (local artist)



Early Help Hub Collaboration meetings

Did you know that the local Early Help Hubs throughout Norfolk are now facilitating Virtual Collaboration meetings? These are multi agency support meetings which professionals can attend to obtain peer support and guidance. See the details below to find out more about the collaboration meetings near you:

Breckland:

Day(s) and time of the collaboration meeting : Wednesdays 09:30am. All compliant partners will be invited to attend the meetings and given access to the password protected case tracker. How to refer a case to the Collaboration: Complete referral information, including consent agreement.

Who to contact to join a meeting: E-mail referral to the designated mailbox / submit referral online www.breckland.gov.uk/brecklandcollaboration by close of play Friday. Please contact Sophie Soto if you are interested in attending in the future at community@breckland.gov.uk

What digital platform do the meetings use: Meetings are currently being held via Microsoft Teams.

Broadland:

Day(s) and time of the collaboration meeting: Collaboration meetings are held Thursday's at 11a.m.

Who to contact to join a meeting: Please contact Amanda Smith at Helphub@broadland.gov.uk

What digital platform do the meetings use: Meetings are currently being held via Microsoft Teams.

East Norfolk:

Day(s) and time of the collaboration meeting: Tuesday's and Thursday's at 9am

Who to contact to join a meeting: Please contact Sue Robinson at earlyhelpclub@great-yarmouth.gov.uk

What digital platform do the meetings use: Meetings take place on Microsoft Teams

North Norfolk

Day(s) and time of the collaboration meeting: Collaboration meetings normally alternate Wednesdays starting at 9.30am

Who to contact to join a meeting: Please contact Sonia Shuter – Health & Communities Manager 01263 516173 sonia.shuter@north-norfolk.gov.uk or northnorfolkhelpclub@north-norfolk.gov.uk

What digital platform do the meetings use: Currently meeting remotely via Skype, Zoom or Teams please contact Sonia for more information.

Norwich

Day(s) and time of the collaboration meeting: Thursday at 09:30am

Who to contact to join a meeting: Gina Warren (Business Support Officer)

Call 01603 987800 Hub (if you are calling, please be aware you will hear music rather than a ring tone – your call will be answered) or email nehh@norwich.gov.uk

What digital platform do the meetings use: Microsoft Teams

South Norfolk:

Day(s) and time of the collaboration meeting: Thursdays at 11am

Who to contact to join a meeting: earlyhelpclubsouth@S-NORFOLK.GOV.UK

What digital platform do the meetings use: Microsoft Teams

West Norfolk:

Day(s) and time of the collaboration meeting: Tuesdays at 10am starting from the 6th October 2020.

Who to contact to join a meeting: Amy.attlesey@west-norfolk.gov.uk

What digital platform do the meetings use: Microsoft Teams

To join the meeting please see the online referral form <https://www.west-norfolk.gov.uk/forms/wnhh-referral>



Each month in the newsletter we will focus on a theme to highlight topical current events, which may provide interesting activity ideas that can be passed on to children and families you work with. September: The environment

Looking after your environment

'When we throw away something, it must go somewhere'

We are all responsible for our environment, and here are just a few ways to help:

In addition to your regular household recycling collection services, Norfolk has a large network of other recycling, reuse and repair facilities. Charity shops and recycling banks are widely available across Norfolk and some charities will collect from your doorstep.

Norfolk County Council "Bin Genie" service

What one person may see as their rubbish or recycling, others may see as something they can make use of. This service uses a postcode search so that people can identify what is available in their area. The items have to be in good working order.

<https://www.norfolkrecycles.com/where-can-i-recycle/bingenie/> or email waste.management.operation@norfolk.gov.uk if you would like to see how your organisation could be part of the system.

Hygiene Poverty Campaign (14th – 20th September 2020)

Raising awareness and thinking about how to help others i.e making use of BOGOF schemes in order to donate to those in need.

<https://thehygienebank.com/national-hygiene-week>

Great British Beach Clean (18th – 25th September 2020)

Help your environment by joining in with your local community for the Great British Beach Clean. Search your local area to find out what's going on, or think about setting up your own 'bubble' to get involved with cleaning hotspot areas:

<https://www.mcsuk.org/beachwatch/greatbritishclean>

Recycle Week Campaign (21st – 27th September 2020)

Update your knowledge... a variety of information to include : finding out about recycling symbols, recycling around your home, food recycling and the process on how things are recycled :

<https://www.recyclenow.com/recycling-knowledge/recycle-week-campaign>

<https://www.norfolkrecycles.com/learning-zone/>



Your local area

Visit our district pages to find up to date information compiled by our district community focus officers. This includes details on local resources for professionals and information about local activities and groups for children and families:

- [Breckland](#)
- [Broadland](#)
- [East Norfolk](#)
- [North Norfolk](#)
- [Norwich](#)
- [South Norfolk](#)
- [West Norfolk](#)

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